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PTO/SB/08A (08-00)

Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	09/991,764
		Filing Date	11/26/2001
		First Named Inventor	Mike Courtney
		Group Art Unit	2154
		Examiner Name	W. T. Lin
Sheet	1 of 2 1 of 1	Attorney Docket Number	CNTW-011/00US

U.S. PATENT DOCUMENTS				
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)	
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Examiner Signature	Wen-Tar Lin	Date Considered	11/3/05
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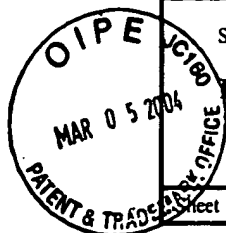
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		Filing Date	11/26/2001
		First Named Inventor	Mike COURTNEY
		Group Art Unit	2182
		Examiner Name	[Not Yet Assigned]
Sheet 1 of 1	Attorney Docket Number	CNTW-011/00US	Technology Center 2100

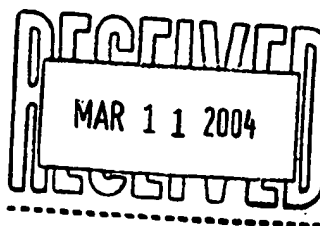
U.S. PATENT DOCUMENTS				
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Examiner Signature	<i>Allen Jan-Lin</i>	Date Considered	11/3/05
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		Application Number	09/991,764
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		First Named Inventor	Mike COURTNEY
		Group Art Unit	2182
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U.S. PATENT DOCUMENTS					
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Examiner Signature	Wen-Tan Lin	Date Considered	11/3/05
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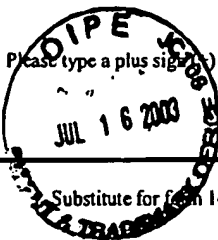
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⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

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of	2	First Named Inventor	Mike COURTNEY
		Group Art Unit	2182
		Examiner Name	[Not Yet Assigned]
		Attorney Docket Number	CNTW-011/00US

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
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ant		Williams R: "Web Based Enterprise Management W101" DMTF 1999 Annual Conference, 'Online! 15-16 June 1999, pgs 1-21	
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		PCT/US 01/45669 - International Search Report dated 10/16/2002	
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		PCT/US 01/45672 - International Search Report dated 04/14/2003	
ant		PCT/US 01/45671 - Written Opinion dated 12/13/2002	

Examiner Signature	<i>Wm. Jan L.</i>	Date Considered	11/3/05
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		Filing Date	11/26/2001		
		First Named Inventor	Courtney		
		Group Art Unit	2182		
		Examiner Name	Not Assigned		
Sheet	1	Of	2	Attorney Docket Number	CNTW-011/00US

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U.S. PATENT DOCUMENTS				
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Examiner Signature	<i>W. Jan P.</i>	Date Considered	11/3/05
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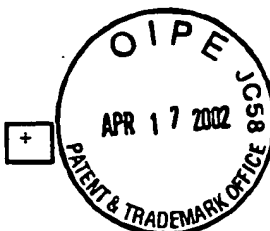
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				Application Number	09/991,764
Sheet	2	Of	2	Filing Date	11/26/2001
				First Named Inventor	Courtney
				Group Art Unit	2182
				Examiner Name	Not Assigned
				Attorney Docket Number	CNTW-011/00US

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS						
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cnfl	1	Managing Managed Network Services: The Service Provider Blind Spot; Infonetics Research, The Networking Information Source; June 2000 (18 pages)				
T	2	ISM Customer - Aware™ Query; CoManage Corporation; As of December 5, 2000 (2 pages)				
	3	ISM Customer - Aware™ Provisioning; CoManage Corporation; As of December 5, 2000 (2 pages)				
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